

Arizona

Office for Children with Special Health Care Needs (CSHCN)

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MISSION STATEMENT

To promote continuous improvement in the health, future and quality of life for adults and children with special health care needs by building partnerships with families, communities, and providers, both public and private.

I. DIRECT HEALTH CARE SERVICES

Direct health care services are defined as services generally delivered between a health professional and a patient in an office, clinic or emergency room. For example, well child care visit; visit to doctor for an acute health care condition (e.g. earache); follow-up visit to a specialist for a chronic condition (e.g. asthma, diabetes, sickle cell disease), physical therapy, occupational therapy, respiratory therapy, inpatient and outpatient medical services, allied health services, lab, etc.

ELIGIBILITY CRITERIA FOR DIRECT CARE SERVICES (For Children's Rehabilitative Services)

Age:

Birth to 21 years of age, except for individuals age 21 if receiving an approved course of treatment, which must be completed prior to age 22, or age 21 and over with cystic fibrosis or sickle cell anemia and not receiving Medicaid.

Residency:

Applicant must be and intend to remain in Arizona. Verification of residency consists of a signed affidavit stating the individual's intent to remain in Arizona and one of the following: (1) rent/mortgage or utility receipt; (2) statement from landlord, nursing facility in which individual resides, or employer; (3) Arizona drivers license or vehicle registration; (4) other documents; or (5) must prove citizenship (non-citizens children are eligible this year but undocumented will be excluded next year).

Medical:

An individual is medically eligible for Children's Rehabilitative Services if the individual needs medical, surgical, or therapeutical treatment for a covered condition. An individual is also eligible if the individual has a medically or potentially handicapping condition, and functional improvement is potentially achievable.

Eligible Conditions:

Cerebral palsy	Scoliosis
Cleft lip/cleft palate	Sickle cell anemia
Cystic fibrosis	Spina bifida
Metabolic diseases	System disorders *
Neurofibromatosis	

* Includes cardiovascular system; dermatologic system; ear, nose and throat; endocrine system; gastrointestinal system; genetic/metabolic; genitourinary system; musculoskeletal system; nervous system; ophthalmologic; and respiratory system. However, not all conditions of these organ system disorders are covered.

Excluded Conditions:

Allergies	Depression/mental illness
Autism	Developmental delay
Burns	Dyslexia/learning disorders
Cancer/oncology	Eating disorders
Chronic vegetative state/profound mental retardation	Failure to thrive
Deformity/dysfunction secondary to trauma/injury *	Hematologic disorders *
Dental/orthodontia *	Hyperactivity
	Immunodeficiency, including AIDS-HIV

* May be covered if related to an eligible condition or if applicant meets age criteria.

Financial:

General Financial Eligibility:

Not addressed. Contact the Program directly for more information

Financial Eligibility for Initial Screening:

Not addressed. Contact the Program directly for more information

Family Co-Payment or Financial Participation Requirements:

Families between 200% and 250% of poverty are responsible for 100% of costs based on Medicaid fee schedule. Families above 250% of poverty, or with children, who are undocumented regarding citizenship, are responsible for 100% of cost.

DIRECT CARE SERVICES (PROVIDED OR PAID FOR):

CRS provides medical, surgical, or therapy services for enrolled individuals who have the potential for functional improvement (scope of covered services may vary by diagnosed condition).

The following direct health care services are provided through CRS:

Audiology services	Outpatient services
Dental/orthodontia services	Pharmaceuticals and medical supplies
Diagnostic testing/laboratory services	Physical/occupational therapy services
Home health care services	Physician services
Inpatient services	Psychological/psychiatric services
Nursing services	Speech/language therapy services
Nutrition services	Vision services

Excluded Direct Care Services:

Isolated growth hormone	Long-term care or hospitalization
Newborn intensive care **	Long-term ventilatory support
Transplants	Long-term nutritional support for the sole purpose of maintaining the individual

** This is covered through the Newborn Intensive Care Program

HOW/WHERE DIRECT CARE SERVICES ARE PROVIDED:

Services are provided through four contracted provider hospitals and physicians, special/multidisciplinary clinics throughout the state, and outreach clinics in 27 communities of the state.

Specialty Clinics/Programs:

Community/Field Clinics

- Cardiac
- Ear, nose and throat
- Genetic
- Neurology
- Orthopedic

Plastic surgery

Specialty/Multidisciplinary

Amputee	Neurology
Arthritis/rheumatology	Neuromuscular
Cardiac	Neurosurgery
Craniofacial	Nutrition
Cystic fibrosis	Ophthalmology
Dental/orthodontia	Orthodontia
Ear, nose and throat	Orthopedics
Endocrine	Pediatrics
Epilepsy	Pediatric surgery
Gastroenterology	Plastics
Genetics	Pulmonary
Hand	Rheumatology
Metabolic	Rhyzotomy
Myelomeningocele	Sickle cell
Neurofibromatosis	Urology

Coordination of Financial Benefits:

CRS coordinates with the Division of Economic Services to screen patients for eligibility for Medicaid. Referrals are also made to Arizona Long-Term Care System. CRS is payor of last resort and will bill insurance providers for covered services.

SPECIALIZED OR UNIQUE DIRECT CARE SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

None specifically listed. Contact the Program directly for more information.

II. ENABLING SERVICES

Enabling services are defined as services that allow or provide for access to and the derivation of benefits from the array of basic health care services and includes such things as transportation, translation services, outreach, respite care, health education, family support services, purchase of health insurance, case management, coordination of Medicaid, WIC and education.

ELIGIBILITY CRITERIA FOR ENABLING SERVICES

Age:

Same as “Direct Health Care Services” above.

Residency:

Same as “Direct Health Care Services” above.

Medical:

Same as “Direct Health Care Services” above.

Financial:

Same as “Direct Health Care Services” above.

ENABLING SERVICES (PROVIDED OR PAID FOR):

The following enabling services are provided through CRS (scope of covered services may vary by diagnosed condition):

Child life services
Education services
Equipment

Prosthetic and orthotic devices
Social services

Coordination of Services:

Care is coordinated through social workers, nurses, and other CRS staff. CRS coordinates services with Indian Health Services (IHS) providers. For infants or toddlers, coordination is provided through the Arizona Early Intervention Program.

Excluded Enabling Services:

Transportation *

* Except between CRS contracted hospitals and facilities.

HOW/WHERE ENABLING SERVICES ARE PROVIDED:

Same as “Direct Health Care Services” above.

Specialty Clinics/Programs:

Same as “Direct Health Care Services” above.

SPECIALIZED OR UNIQUE ENABLING SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

CRS provides interpreter/translator services to ensure that all enrolled individuals and their families understand the diagnosis and course of recommended treatment in a culturally sensitive manner. CRS contractors are required to pay families to serve on policy committees.

III. POPULATION-BASED SERVICES

Population-based services are defined as prevention services and personal health services that are developed and available for the entire MCH/CSHCN population of the state rather than for individuals on a one-on-one situation. Disease prevention, health promotion, and statewide outreach are major components. Common among these services are newborn screening, lead screening, immunizations, SIDS counseling, oral health, injury prevention, nutrition, and outreach/public education.

POPULATION-BASED SERVICES (PROVIDED OR PAID FOR):

None specifically listed. Contact the Program directly for more information.

HOW/WHERE POPULATION-BASED SERVICES ARE PROVIDED:

Not applicable.

SPECIALIZED OR UNIQUE POPULATION-BASED SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

None specifically listed. Contact the Program directly for more information.

IV. INFRASTRUCTURE BUILDING SERVICES

Infrastructure building services are defined as services that address the development and maintenance of comprehensive health services systems. Infrastructure building services include: needs assessment, evaluation, planning, policy development, coordination, quality assurance, standards development, monitoring, training, applied research, development of information systems and systems of care (which are family-centered, community-based, etc.), development and maintenance of health services standards/guidelines, training, data and planning systems, etc.

INFRASTRUCTURE BUILDING SERVICES:

None specifically listed. Contact the Program directly for more information.

HOW/WHERE INFRASTRUCTURE BUILDING SERVICES ARE PROVIDED:

Not applicable.

SPECIALIZED OR UNIQUE INFRASTRUCTURE BUILDING SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

None specifically listed. Contact the Program directly for more information.

OUT-OF-STATE SERVICES FUNDED BY THE PROGRAM:

Out-of-state treatment is not a CRS covered service unless all of the following are verified: (1) the medical specialty and/or the procedure is not available in Arizona, (2) two CRS participating medical specialists recommend out-of-state treatment, (3) the treatment is

considered to be lifesaving and will result in significant functional improvement (nationally documented), and (4) the Office Chief and the CRS Medical Director have approved.

STATUTORY/REGULATORY AUTHORITY OF THE PROGRAM:

Ariz. Rev. Stat. Ann. § 36-261,262; 36-263,264; 36-797.43,.44 (1986)

Ariz. Comp. Admin. R. & Regs. § 9-7-101, et. seq.