

Pennsylvania

Bureau of Family Health

Contact Person: Carolyn Cass
CSHCN Contact

Telephone: (717) 787-7192
Fax: (717) 772-0323

Address: Bureau of Family Health
Commonwealth & Forester
P.O Box 90
Harrisburg, PA 17120

Email Address: ccass@pa.state.us

Web Site: www.health.state.pa.us

Toll-free Telephone: 1-800-986-4550 (PA only)

MISSION STATEMENT

To maintain and improve the health of families including pregnant women, infants, youth, children and individuals with special health care needs through outreach, education, health promotion, disease prevention, screening and intervention, and improved access to quality health care. This mission is fulfilled while adhering to the following service standards:

- ❑ Services are planned in response to a community needs assessment, include opportunity for public input and client participation, and are provided in least restrictive environments.
- ❑ Services are community-based, family centered, culturally sensitive and responsive.
- ❑ Service quality is maintained and improved by setting measurable goals, objectives and action steps consistent with best practices, defining realistic time frames, assigning staff responsibility, and timely modification.

I. DIRECT HEALTH CARE SERVICES

Direct health care services are defined as services generally delivered between a health professional and a patient in an office, clinic or emergency room. For example, well child care visit; visit to doctor for an acute health care condition (e.g. earache); follow-up visit to a

specialist for a chronic condition (e.g. asthma, diabetes, sickle cell disease), physical therapy, occupational therapy, respiratory therapy, inpatient and outpatient medical services, allied health services, lab, etc.

ELIGIBILITY CRITERIA FOR DIRECT CARE SERVICES

Age:

Birth to 21 years of age. Services are available (through State funding) to clients over 21 who have one of the following conditions: Cooley’s Anemia, cystic fibrosis, end stage renal disease, hemophilia, spina bifida, and traumatic brain injury.

Residency:

Applicants must be Pennsylvania residents for at least 90 days or demonstrate an intent to maintain a permanent home in Pennsylvania, a US Citizen or lawful permanent resident, age 0-21 (except where specified otherwise), cannot be covered by Medical Assistance, and must have a qualifying condition.

Medical:

Eligible Conditions: Services are available for the following categorical conditions:

Chronic Respiratory Failure	Hemophilia
Cleft Palate	Orthopedic
Congenital heart disease	PKU
Cooley’s Anemia	Sickle Cell Disease
Cystic Fibrosis	Spina Bifida
End-Stage Renal Disease	Traumatic Brain Injury
Hearing and Speech Language Impairments	Ventilator Assisted Children’s Home Program

Excluded Conditions:

None listed. Contact the Program directly for more information.

Financial:

General Financial Eligibility:

Coverage for services are available for individuals with a qualifying condition whose income is 0% to 300% of federal poverty guidelines to the extent services are not covered by Medical Assistance (MA) or Children’s Health Insurance Plan (CHIP). A share of cost to be borne by the client is based on a sliding scale from 185% to 300% of federal poverty guidelines.

Financial Eligibility for Initial Screening:

Same as “General Financial Eligibility”.

Family Co-Payment or Financial Participation Requirements:

All available health insurance resources must be the “primary payer” for medical services. In all instances, the Division is the payor of last resort.

DIRECT HEALTH CARE SERVICES (PROVIDED OR PAID FOR BY THE PA TITLE V PROGRAM):

The following direct health care services are provided through the Division of Child & Adult Health Services: inpatient services, outpatient - comprehensive medical, rehabilitative, specialized therapy, home therapy, medications, laboratory, radiology, and nutritional supplements

Excluded Direct Care Services:

None specifically listed. Contact the Program directly for more information.

HOW / WHERE DIRECT CARE SERVICES ARE PROVIDED:

Services are provided by Division approved providers throughout the state, at tertiary hospitals, specialty clinics, and within local communities.

Specialty Clinics/Programs:

Specialty clinics are available through contracted providers. Contact Program directly for greater detail.

Coordination of Financial Benefits:

The Division refers families/patients to appropriate Federal and State agencies for financial assistance. This includes referrals to Medical Assistance and the Children’s Health Insurance Program (CHIP).

SPECIALIZED OR UNIQUE DIRECT CARE SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

None specifically listed. Contact the Program directly for more information.

II. ENABLING SERVICES

Enabling services are defined as services that allow or provide for access to and the derivation of benefits from the array of basic health care services and includes such things as transportation, translation services, outreach, respite care, health education, family support services, purchase of health insurance, case management, coordination of Medicaid, WIC and education.

ELIGIBILITY CRITERIA FOR ENABLING SERVICES

Age:

Same as “Direct Health Care Services” above.

Residency:

Same as “Direct Health Care Services” above.

Medical:

Same as “Direct Health Care Services” above.

Financial:

Same as “Direct Health Care Services” above.

ENABLING SERVICES (PROVIDED OR PAID FOR BY THE PA TITLE V PROGRAM):

The following enabling services are provided through the Bureau of Family Health: appliances, disposable supplies, patient and family education, and social services.

Coordination of Services:

Addressed below in “Specialized or Unique Enabling Services, Special Grants, Workshops, etc.”.

Excluded Enabling Services:

None specifically listed. Contact the Program directly for more information.

HOW / WHERE ENABLING SERVICES ARE PROVIDED:

Same as “Direct Health Care Services” above.

Specialty Clinics/Programs:

Same as “Direct Health Care Services” above.

SPECIALIZED OR UNIQUE ENABLING SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

In order to assist with coordination between tertiary care centers and community-based services (including primary care) for children with special health care needs, a family consultant has been placed in four of Pennsylvania’s Children’s Hospitals. The family consultant supports

the family while the child is hospitalized, and then provides a link for the family back to the community and to community-based services through the Special Kids Network. The family consultant assists families to navigate the health system, raises hospital staff's awareness of family issues and concerns, and provides education and information related to family-centered, culturally competent care. They empower families to deal with the health delivery system and to inform providers about family interest and capacity to care for children with special health care needs.

III. POPULATION-BASED SERVICES

Population-based services are defined as prevention services and personal health services that are developed and available for the entire MCH/CSHCN population of the state rather than for individuals on a one-on-one situation. Disease prevention, health promotion, and statewide outreach are major components. Common among these services are newborn screening, lead screening, immunizations, SIDS counseling, oral health, injury prevention, nutrition, and outreach/public education.

ELIGIBILITY CRITERIA FOR POPULATION-BASED SERVICES

Not applicable.

POPULATION-BASED SERVICES (PROVIDED OR PAID FOR BY THE PA TITLE V PROGRAM):

None specifically listed. Contact the Program directly.

HOW / WHERE POPULATION-BASED SERVICES ARE PROVIDED:

Contact the Program directly.

SPECIALIZED OR UNIQUE POPULATION-BASED SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

Building Inclusive Communities (Community-Based Mini-Grant) - Contact the Program directly for more information.

IV. INFRASTRUCTURE BUILDING SERVICES

Infrastructure building services defined as services that address the development and maintenance of comprehensive health services systems. Infrastructure building services include: needs assessment, evaluation, planning, policy development, coordination, quality assurance, standards development, monitoring, training, applied research, development of information systems and systems of care (which are family-centered, community-based, etc.), development and maintenance of health services standards/guidelines, training, data and planning systems, etc.

INFRASTRUCTURE BUILDING SERVICES:

The following infrastructure building services are provided through the Division of Child & Adult Services:

- A small portion of Pennsylvania’s Title V Program funding is used to support the provision of direct medical services describe above.
- The majority of the Program efforts are directed toward community systems development and coordination.
- The Division of Community Systems Development and Outreach administers a statewide system called the Special Kids Network (SKN). SKN is coordinated by one statewide contractor and implemented by six regional offices which: collect data; provide local, community-based information; and provide systems coordination and community development for families of children with special health care needs. Information and referral services are provided to families of all children with special health care needs regardless of condition or financial status, rehabilitation counselors, etc., who serve this special population.
- Through its Community Systems Development (CSD) Program, each SKN regional office has staff that utilizes existing needs assessment data to engage community leaders in arriving at local solutions to local problems. CSD staff assists communities in locating public and private funds and resources and mobilizing them to address the identified needs.

For more information contact the Program directly.

HOW / WHERE INFRASTRUCTURE BUILDING SERVICES ARE PROVIDED:

Not applicable.

SPECIALIZED OR UNIQUE INFRASTRUCTURE BUILDING SERVICES, SPECIAL GRANTS, WORKSHOPS, ETC.:

Newborn Hearing Screening Program - Contact the Program directly for more information.

OUT-OF-STATE SERVICES FUNDED BY THE PROGRAM:

No out-of-state coverage.

STATUTORY/REGULATORY AUTHORITY OF THE PROGRAM:

71 P.S. f 546 - Adult Cystic Fibrosis

71 P.S. f 545 - Speech and Hearing

35 P.S. f 6201 et. seq.- Chronic Renal Disease

11 P.S. f 876–1 through 876-9 - The Infant Hearing, Education, Assessment Reporting and Referral Act of 2001